



**A Message
from
Dr. Michael
Doyle**

Thank you to all those who have subscribed to our newsletter to learn

more about Margaretville Hospital and Mountainside Residential Care Center. In this issue you will find an introduction to our two newest board members, Diane Munro and Dave Rama. I welcome and look forward to working with Diane and Dave, along with the entire board of directors.

In our newest section, WMCHHealth Workforce Spotlight, you will get to meet leaders, clinicians and volunteers who make our hospital and nursing home so special.

In a commitment to regular communications with our community, our monthly newsletter can be delivered to you via email, if you so select, can be found on our website, MargaretvilleHosp.org, and often in the *Mountain Eagle Newspaper*. If you would like to receive the newsletter via email or have a question that may be answered in a future issue, please write to MargaretvilleHospital@hahv.org.

**WMCHHealth Workforce
Spotlight**



Crystal Parrella, Associate Vice President of Operations of the Northern Region oversees Margaretville Hospital, HealthAlliance

Hospital, and WMCHHealth Physicians—managing physician practices in Margaretville, Kingston, New Paltz, Poughkeepsie and New Windsor.

Parrella manages Margaretville Hospital’s day-to-day operations.

Parrella, who earned a Master of Business Administration from SUNY Empire State College in 2018, started her healthcare career in 2003, working in accounts receivable at WMCHHealth member Mountainside Residential Care Center, an 82-bed skilled nursing facility located on the same campus as Margaretville Hospital.

Parrella lives in Red Hook. In her free time she enjoys kayaking, hiking and traveling.

**Margaretville Hospital and
Mountainside Residential
Care Center Welcome
Two New Board Members**

Diane Munro and Dave Rama have been appointed to the Margaretville Hospital and Mountainside Residential Care Center Board of Directors. You can read more here about the two new board members.



Meet Diane Munro

Diane is a proud graduate of Margaretville Central School and Skidmore College. After pursuing graduate degrees in counseling and school

administration, she worked as a teacher, counselor, and school administrator; retiring in 2016 after 40 years, with the last 11 years as a school superintendent in Western NY and Orange County. Diane is a self-described professional volunteer. Diane was born in the original Margaretville Hospital and remembers serving in the first group of Candy-Strippers when the “new” Margaretville Memorial Hospital opened. To learn more about Diane, visit Our Board (margaretvillehosp.org).

Meet Dave Rama

Dave has operated The Cattle Exchange of Delhi for over 35 years. The Cattle Exchange has assisted Dairy Producers and Breeders across the U.S., marketing dairy cattle with great success via public auctions. Their mission statement is simple; provide the highest quality service at the most affordable price to their clients to yield them the highest net return on their assets! The Cattle Exchange is involved in dairy herd sales, dairy consignment sales, farm real estate, and private treaty cattle sales of herds, heifers, calves etc. Dave enjoys this career with his wife Merry.

**Meet our Board of Directors
Thank you for all you do!**

- Arnie Schwartz, Board Chair
- Emilie Adams, Vice Chair
- John Riedl, Secretary

Members:

- James Howie
- Connie Jeffers
- Fred Margulies
- Diana Mason
- Diane Munro
- Dave Rama



New Awning for the Emergency Department

The Margaretville Emergency Department has a new awning installed at their entrance. This makes for a more pleasant experience during inclement weather.



Many thanks to the Margaretville Hospital Auxiliary. Through their hard work and dedication, the Margaretville Hospital Auxiliary is able to fund projects like this new awning. You can support the Margaretville Hospital Auxiliary by shopping at their thrift shop located at 743 Main St. in Margaretville.

Elevator Modernization Underway at Margaretville Hospital

Margaretville Hospital is investing and modernizing the hospital's elevator. The contractor expects the elevator to be operational by July 1. In the interim, patients and guests needing to access the 2nd floor are being directed to the Emergency Department Entrance, also on the 2nd floor.

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Mountainside Residential Care Center Earns 5 Star Rating

Mountainside Residential Care Center is proud of their top 5 star rating from the Centers for Medicare and Medicaid Service. To explain the 5 stars, here's some information from the CMS.gov website:

"CMS created the Five-Star Quality Rating System to help consumers, their families, and caregivers compare nursing homes more easily and to help identify areas about which you may want to ask questions. The Nursing Home Care Compare web site, [medicare.gov/care-compare/](https://www.medicare.gov/care-compare/) features a quality rating system that gives each nursing home a rating of between 1 and 5 stars. Nursing homes with 5 stars are considered to have much above average quality and nursing homes with 1 star are considered to have quality much below average. There is one Overall 5-star rating for each nursing home, and separate ratings for health inspections, staffing and quality measures."

